Ref. No. 2026/PR/ADM/002 **Date:** 18-09-2026

TERMS OF SERVICE

Issued in Guwahati, Assam

Company Name: Next Play Rentals Guwahati (A subsidiary of Altrix Productions Cine Private Limited)
Effective Date: 30th September 2026
Registered Office: Guwahati, Assam, India

1. ACCEPTANCE OF TERMS By booking a rental with Next Play Rentals Guwahati ("Company", "we", "us"), you ("Renter", "Customer") agree to be bound by these Terms of Service. This agreement governs the leasing of our gaming consoles, controllers, and digital software.

2. ELIGIBILITY AND KYC (KNOW YOUR CUSTOMER) 2.1. The Renter must be at least 18 years of age. Renters under 18 must have a parent or legal guardian execute the booking and accept full liability. 2.2. A valid, original Government-issued Identity Proof (Aadhar Card, Driving License, or Voter ID) matching the delivery address in Guwahati must be provided at or before the time of delivery. 2.3. The Company reserves the right to refuse service or cancel a booking if the KYC verification fails.

3. BOOKING, PAYMENTS, AND SECURITY DEPOSIT 3.1. All bookings must be made online or through our official communication channels. 3.2. The total rental fee and a mandatory Security Deposit must be paid in full prior to the handover of the equipment. 3.3. **Security Deposit:** The deposit is fully refundable upon the safe, timely return of the console, controllers, and all accessories in their original working condition. 3.4. Refunds of the security deposit will be processed within 24 hours of equipment inspection.

4. EQUIPMENT USAGE AND RESTRICTIONS The Renter is provided with a PlayStation 5 (1TB Slim) console, controllers, necessary cables, and access to a pre-installed digital game library (including but not limited to *EA Sports FC, Grand Theft Auto V, Cricket 24, Black Myth: Wukong, and Spider-Man 2*). 4.1. **Hardware Care:** The console must be kept in a clean, well-ventilated space. The Renter must not open, dismantle, repair, or modify the console or controllers. 4.2. **Software Rules:** The Renter shall not delete pre-installed games, format the hard drive, or alter the primary PlayStation Network (PSN) account settings. 4.3. **Relocation:** The equipment must not be moved from the registered delivery address without prior written consent from the Company. 4.4. **Sub-leasing:** The Renter is strictly prohibited from sub-leasing, lending, or monetizing the equipment to third parties.

5. DELIVERY, SETUP, AND RETURN 5.1. Doorstep delivery and pickup will be conducted at the time slots agreed upon during the booking. The Renter or an authorized representative must be present. 5.2. Upon delivery, the Renter is encouraged to inspect the equipment and verify that it is in working order. 5.3. All equipment must be packed securely in the provided carrying case/bag prior to the scheduled pickup time.

6. LATE FEES AND PENALTIES 6.1. Rentals must be returned at the exact conclusion of the booking period. 6.2. If the equipment is not ready for pickup at the scheduled time, a late fee of ₹150 per hour will be deducted from the security deposit. 6.3. Delays exceeding 4 hours without prior approval will be charged as a full additional day of rental.

7. DAMAGES, LOSS, AND THEFT 7.1. The Renter assumes complete financial responsibility for the equipment from the moment of delivery until collection. 7.2. Any physical damage to the console, liquid damage, broken controller buttons/analogue sticks, or severed cables will result in proportional deductions from the Security Deposit. 7.3. If the cost of repair or replacement exceeds the Security Deposit, the Renter is legally obligated to pay the balance amount immediately upon receiving the invoice. 7.4. Failure to return the equipment, or attempts to steal or unlawfully retain the console, will result in immediate legal action under the Indian Penal Code (IPC), including the filing of a First Information Report (FIR) with the local Guwahati Police.

8. CANCELLATION POLICY 8.1. Bookings cancelled 96 hours prior to the scheduled delivery will receive a full refund of the rental fee and security deposit. 8.2. Bookings cancelled within 72 hours of delivery may be subject to a cancellation fee equivalent to 50% of the rental fee.

9. GOVERNING LAW AND DISPUTE RESOLUTION This agreement shall be governed by the laws of India. Any disputes arising from this rental agreement shall be subject to the exclusive jurisdiction of the competent courts located in Guwahati, Assam.

10. CONTACT INFORMATION For any issues regarding your rental, please contact: **Next Play Rentals Guwahati** *(A subsidiary of Altrix Productions Cine Pvt. Ltd.)* Email: help@altrixproductions.in Phone: +91 70991 70707

Issued under the authority of the Board of Directors.

ALTRIX PRODUCTIONS
CINE PVT. LTD.
PRODUCTION HOUSE OF NORTH EAST INDIA
GUWAHATI, ASSAM, INDIA

Shrijut Aakansh Choudhury,
Acting Chairman
Altrix Productions Cine Private Limited